



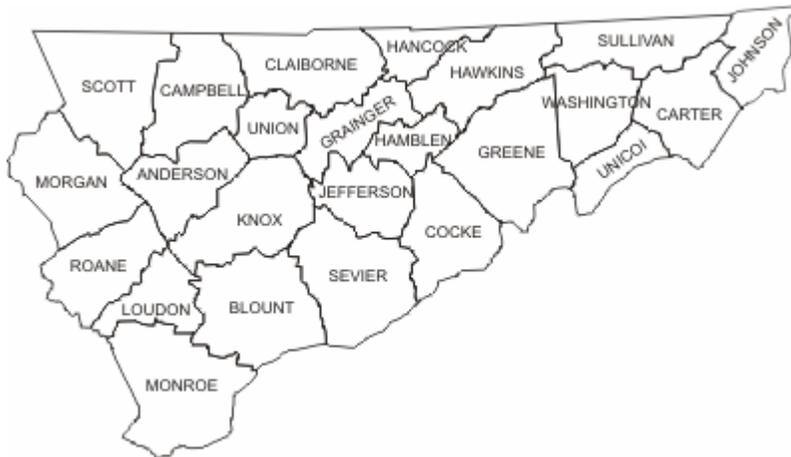
# Tennessee HIV/AIDS Resource Directory

## RESOURCE DIRECTORY

### East And Northeast Tennessee

- East/NE Region Map
- Alternative Health
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- Dental Services
- Educational Institutions
- Emergency Shelters
- Funeral Homes
- Government Social Services
- Health Clinics
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### THE EAST AND NORTHEAST TENNESSEE REGION CONSISTS OF THESE COUNTIES:



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## Directory Coordinator

Janet Rheume  
(615) 532-8484

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## EAST AND NORTHEAST TENNESSEE COMMUNITY RESOURCES

### Positively Living, Inc.

2507 Mineral Springs  
Knoxville, TN 37917  
(423) 523-0401

**Description:** Adult daycare for catastrophically ill adults. Housing and utility assistance, emergency food, transportation for medical appointments.

### Alternative Health

#### Natural Foods Market

216 East Main Street  
Johnson City, TN 37604  
(423) 929-1137

**Description:** Health food/supplements retail store. Individual counseling and education/prevention.

#### New Paradigms Health Care

2406 Browns Mill Road  
Johnson City, TN 37604

**Description:** Acupuncture and nutritional supplements.

#### Rachel Swinney Licensed Massage Therapist

4645 Newcon Avenue  
Knoxville, TN 37919  
(423) 588-4791 or 688-8953

**Description:** Licensed massage therapy, hospital visits and crisis intervention

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## Educational Institutions

**James H. Quillen College of Medicine  
Department of Internal Medicine  
East Tennessee State University**

Johnson City, TN 37614  
(423) 929-6282

**Description:** Hospital visits, medical services, nursing homes, education/prevention, trial drug studies, counseling and education, public forums and other.

**Family Medicine Associates  
J. H. Quillen College of Medicine**

917 West Walnut Street  
Johnson City, TN 37604  
(423) 929-6464

**Description:** Residency training program, ambulatory care center for physicians, children's services, hospital visits, medical services, social services and individual counseling.

**ETSU Department of Health Education**

PO Box 70674  
Johnson City, TN 37604  
(423) 929-4456

**Description:** Education/prevention

## Dental Services

**ETSU Dental Clinic**

PO Box 70690  
Johnson City, TN 37614-0690  
(423) 929-4482

Description: Education, prevention services

## Day Shelter

**Volunteer Ministry Center**

105 South Gay Street  
Knoxville, TN  
(865) 523-6126

## Emergency Shelters

**Child & Family, Inc.**

24-hour crisis line: (865) 637-8000  
(865) 673-3066

**Description:** Family crisis center for battered women and children.

**Child & Family-Tennessee**

Pleasantree Apartments  
1909 Dawn Street  
(865) 546-5812

**Description:** Transitional housing for mentally ill women. 24

apartments.

#### **Family Crisis Center**

2460 East 5<sup>th</sup> Avenue (office address)  
(865)673-3066

**Description:** Emergency shelter for battered women and children. 24 beds.

#### **Helen Ross McNabb Center, Inc.**

DRI-Dock  
5908 Lyons View Pike  
(865) 558-5705

**Description:** Alternative to jail for intoxicated homeless people. 18 beds in temporary detoxification unit; 30 beds in rehab intake unit.

#### **Knox Area Rescue Ministries**

511 N. Fifth Avenue  
PO Box 3352  
Knoxville, TN 37927-3352  
(423) 673-6540  
Fax: (423) 673-6556  
<http://www.karm.org>  
8:30 a.m. – 5:00 p.m., M-F office  
Information Line: (865) 546-6363

**Description:** Emergency shelter for men providing safe and secure shelter, clothing and medical attention. In addition, three meals a day, seven days a week, are provided to the men as well as women and children of the area. The men's facility is comprised of a resident and non-resident population. The residents are men committed to an addition enhancement program. Emergency rescue services are provided for non-residents. In addition, Bible studies, chapel services discipleship training and pastoral counseling are also provided. Services are provided without charge.

### **Knox Area Rescue Mission**

#### **New Life Inn**

411 North Gay Street  
(865) 673-6554

**Description:** Emergency shelter for women with children, intact families. 54 beds.

#### **Men's Shelter**

409 North Broadway  
(865)525-9401

**Description:** Emergency shelter for homeless men. 206 beds (two-day maximum).

#### **Operation Bootstrap**

409 North Broadway  
(865) 525-9401

**Description:** Transitional housing for homeless.

**Rogers-Culliver Supportive Living**

2323 Linden Avenue  
(865) 546-1177

**Description:** Transitional housing for mentally ill men. 28 beds.

**Serenity Shelter**

Unlisted address  
(865) 673-6552

**Description:** Emergency shelter for battered women, with or without children. 32 adult beds; additional beds for children.

**The Rescue Mission**

511 North 5<sup>th</sup> Avenue  
(865) 673-6540

**Description:** Emergency shelter for homeless. 119 overnight beds; 54 residential beds.

**The Runaway Shelter**

2535 Magnolia Avenue  
(865) 523-2689

**Description:** Emergency shelter for runaway and homeless youths ages 12-18. 17 beds.

**Salvation Army  
Joy Baker center**

Unlisted address  
(865) 522-4673

**Description:** Emergency shelter for battered women, homeless women with children.

**Single Women's Independence Program**

1501 East 5<sup>th</sup> Avenue  
(865) 525-7136

**Description:** Transitional housing for mentally ill women. 15 slots.

**Transitional Housing for Families**

1501 East 5<sup>th</sup> Avenue  
(865) 546-4813

**Description:** Transitional housing for women with children, intact families. 30 family slots.

**Transitional Living Program**

2701 East 5<sup>th</sup> Avenue  
(865) 521-5652

**Description:** Transitional housing for homeless youth, ages 17-21. Five program slots.

**Volunteer of America (VOA)**

Emergency Shelter

1501 East Fifth Avenue  
Knoxville, TN 37917  
(865) 546-4813

**Description:** Emergency shelter for homeless women, couples, intact families. 20 family rooms; 40 beds for women.

#### **Volunteer Ministry**

Jackson Avenue Apartments  
105 S. Gay Street  
(865) 524-3926

**Description:** Emergency shelter for homeless men. 16 beds.

#### **YMCA**

Transitional Housing Program  
420 West Clinch Avenue  
Knoxville, TN  
(865) 523-6126

**Description:** Transitional housing for women. 58 beds.

### **Funeral Homes**

#### **Stevens Mortuary, Inc.**

1304 Oglewood Avenue  
Knoxville, TN 37917

**Description:** Funeral services

#### **Highland Memorial**

5315 Kinston Pike  
Knoxville, TN 37919  
(423) 584-5890

#### **Jarnigan and Son Mortuary**

2823 Martin Luther King Avenue  
Knoxville, TN 37914

### **Social Services**

#### **American Red Cross**

69 Wilson Avenue  
Johnson City, TN 37604  
(423) 928-3561

**Description:** Emergency needs

#### **CAC (Community Action Committee)**

PO Box 51650  
2247 Western Avenue  
Knoxville, TN 37950-1650  
(423) 546-3500

Fax: (423) 546-0832

Hours: 8:00 a.m. – 4:45 p.m. M-F

**Description:** A variety of social service programs serving low income citizens to help them achieve their highest level of self-sufficiency, such as education, transportation, mobile meals, utility assistance. There is also a alcohol counseling and

recovery program whose purpose is to provide a counseling center to assist alcoholics or potential alcoholics in attaining and maintaining sobriety. Counseling, referral and support services are offered to the alcoholic and his/her family. Spouse/child may receive counseling together or separate from alcoholic family member. Fee is based on need. There is no maximum; program last 90 days-some longer. Call for an appointment to determine eligibility.

**Center of Hope Ministries**

8617 Chapman Highway  
Knoxville, TN 37920  
(865) 577-0427

**Description:** Emergency food, clothing, etc.

**Fish of Knox County**

(423) 523-7900

Hours: 8:00 a.m.-5:00 p.m., M-F

**Description:** To provide food to the hungry as well as linkage to other agencies. Operate hospitality pantries, listed, open for food pick-up.

East-2700 Magnolia Avenue  
Knoxville, TN 37914  
(423) 522-3474  
Open 10:00 a.m.-4:00 p.m. M, W, and F

South-115 Ogle Street at Martin Mill Pike  
Knoxville, TN 37920  
(423) 577-9600  
Open 10:00 a.m.-4:00 p.m. M, W, and F

West-1512 Western Avenue  
Knoxville, TN 37921  
(423) 522-1313 T, TH and Sat

**Knox County Public Housing Authority**

6333 Pleasant Ridge Road  
Knoxville, TN 37921  
(423) 637-7942  
Fax: (423) 637-1233  
Hours: 8:00 a.m. – 5:00 p.m., M-F

**Description:** Provides subsidized rental assistance to families in existing housing, through the Section 8 Rental assistance Program. Provides units of public housing, through Low Rent Public Housing Program. Rent is based on current HUD policy.

**Knoxville's Community Development Corporation (KCDC)**

901 Broadway  
PO Box 3550  
Knoxville, TN 37927-3550  
(423) 594-8800  
Fax: (423) 594-8790  
Hours: 7:30 a.m. – 4:00 p.m., M-F

**Description:** To provide low income families/person with decent, safe and sanitary permanent housing. KCDC does not operate emergency or temporary housing. Rent is based on client's income. There is no fee for processing the application.

To be eligible the applicant must meet federally defined income guidelines; must be free of debt to KCDC; must present no threat to other residents.

**Knoxville Area Urban League**

1514 East Fifth avenue  
Knoxville, TN 37917  
(423) 524-5511  
Hours: 8:00 a.m. – 5:00 p.m., M-F

**Description:** The KAUL provides services to promote home ownership, employment and business development. Industry-specific training is also provided. Housing services include credit/budgeting counseling, delinquent mortgage assistance and referrals. Fees vary ( no other specific information given).

**Knoxville Legal Aid Society**

502 South Gay Street, Suite 404  
Knoxville, TN 37902

**Mobile Crisis**

(865) 539-2409

**Planned Parenthood of East Tennessee, Inc.**

162 Ridgeway Center  
Oak Ridge, TN 37820  
(423) 483-2053

**Description:** Children’s services, crisis intervention, HIV testing, education/prevention services and individual counseling.

**Planned Parenthood of East Tennessee, Inc.**

109 Northshore Drive, Suite 101  
Knoxville, TN 37919  
(423) 588-9367

**Description:** Medical services, education/prevention services and advocacy

**The Salvation Army**

PO Box 2280  
Kingsport, TN 37662

**Description:** Spiritual counseling, shelter/homeless programs, food pantry, food vouchers and nutritional supplements

**American Red Cross—Appalachian Chapter**

908 Oak Ridge Turnpike  
Oak Ridge, TN 37830  
(423) 483-5641

**Description:** Education/prevention services

**American Red Cross**

6921 Middlebrook Pike  
Knoxville, TN 37909

**The Salvation Army**

PO Box 669  
409 North Broadway  
Knoxville, TN 37901  
(423) 525-9401

**Description:** Food pantry, spiritual counseling, shelter/homeless programs and case management

**Good Samaritan Ministries, Inc.**

PO Box 2441  
Johnson City, TN 37605  
(423) 928-0288

**Description:** Crisis intervention, financial assistance, food pantry, spiritual counseling, shelter and case management

**Florence Crittenton Agency**

1531 Dick Lonas Road  
Knoxville, TN 37909  
(423) 602-2021

**Description:** Education prevention and individual counseling

**ACCESS to Community Services**

PO Box 688  
405 East Market Street  
Johnson City, TN 37605  
(423) 929-3328

**Description:** Food delivery, advocacy/resource linking and referral and case management. All services for those over 60 years old.

**Patrice Ryan, Ph.D.**

Licensed Psychologist  
3001 Connie Road  
Knoxville, TN 37909  
(423) 691-7371

**Description:** Individual and group therapy  
Persons may call 211 for referral information on just about any subject.

**Government Social Services****Social Security Administration**

120 Clay Street  
Kingsport, TN 37660  
(423) 392-0770

**Description:** Financial services

**Social Security Administration**

710 Locust Street  
Knoxville, TN  
(800) 772-1213  
(865) 545-4354  
(865) 549-9950

**Description:** Financial assistance

**TN Department of Human Services**

2700 Middlebrooke Pike  
Knoxville, TN 37921  
(865) 594-6151

**Description:** Food Stamps, AFDC, TennCare

**TN Department of Human Services**

PO Box 1358  
Johnson City, TN 37605  
(423) 929-0171

**Description:** Food stamps and TennCare

**Social Security Administration**

208 Sunset Drive, Suite 400  
Johnson City, TN 37601  
(423) 282-5069

**Description:** Financial assistance for disability

**Health Clinics****Interfaith Health Clinic**

315 Gill Avenue  
Knoxville, TN 37917  
(423) 546-7330

**Description:** Medical services and dental services

**Kingsport Family Practice Center**

201 Cassel Drive  
Kingsport, TN 37660  
(423) 245-9600

**Description:** Medical services, education/prevention, clinical therapy groups and individual counseling.

**Knoxville Center for Reproductive Health**

1547 West Clinch Avenue  
Knoxville, TN 73920  
(423) 637-3861

**Description:** Medical services

**Health Departments****Knox County Health Department**

140 Dameron Avenue  
Knoxville, TN 37917-6413  
(423) 215-5000

Fax: (423) 215-5400

Hours: 8:00 a.m. – 4:30 p.m., M,W, F; 8:00 a.m. – 8:00 p.m.  
T-TH

**Description:** Hospital visits, crisis intervention, information line, food vouchers, individual counseling, nutritional supplements, dental services, medical services, education/prevention services, referrals and case management. Provides medical care for Knox County residents with no income or low income; must present proof of income in

Social Services for the Indigent Care Program. HIV testing, treatment for sexually transmitted diseases, and TB skin tests are available through Communicable Disease Clinic. Enrollment into TennCare for eligible children 18 years old and younger after TennCare application submitted. WIC feeding program for pregnant women and infants. Alcohol and Drug Case management Program for women. Health education talks for groups, including HIV/AIDS are also available.

**East Tennessee Regional Health Office**

1522 Cherokee Trail  
Knoxville, TN 37920  
(423) 546-9221

**Description:** Financial assistance, individual counseling, medical services, education/prevention, dental and case management.

**Carter County Health Department**

PO box 758  
Elizabethton, TN  
(423) 543-2521

**Description:** Education/prevention and regular health department services

**Washington County Health Department**

415 State of Franklin Road  
Johnson City, TN 37604  
(423) 975-2200

**Description:** Regular health department services

**Campbell County Health Department**

PO Box 418  
Jacksboro, TN 37757

**Description:** Regular health department services, information and hot line

**Greene County Health Department**

PO Box 159  
Greeneville, TN 37744-0159  
(423) 638-8183

**Description:** Regular health department services, plus referral and home visits funded through Ryan White II/referral.

**Hemophilia Services  
National Hemophilia foundation  
Cumberland Chapter**

7003 Chadwick Drive, #269  
Brentwood, TN 37027  
(615) 373-0351

**Description:** HIV/AIDS housing and aid, hospital visits, children's services, support groups, crisis intervention, financial assistance, hot line/information line, food (coupons), education/prevention, transportation, buddy program, HIV/AIDS child care, food vouchers nutritional supplements, case management, small amount of money to go toward burials.

## **HIV/AIDS-Specific Organizations**

### **Helen Ross McNabb**

1520 Cherokee Trail  
Knoxville, TN 37920  
(423) 541-6676

**Description:** Adolescent and adult inpatient and outpatient substance abuse detox services, mental health services for children and adults including assessments, day treatment, individual and group counseling, homeless assistance program, vocational rehabilitation program, HIV prevention services including individual and group education, and street outreach.

### **HOPE Center**

1901 Clinch Avenue  
Knoxville, TN 37916  
(865) 541-3767

**Description:** located in Ft. Sanders Hospital

### **Frontier Health**

PO Box 809  
Kingsport, TN 37662  
(423) 224-1310

**Description:** support groups, crisis intervention, financial assistance, substance abuse, employment, education/prevention, transportation, clinical/therapy groups, individual counseling, food vouchers, nutritional supplements, mental health services and case management.

## **Hospitals**

### **Baptist Hospital of Cocke County**

435 Second Street  
Newport, TN 37821  
(423) 625-2200

**Description:** Children's services, medical services, employment, education/prevention services and spiritual counseling.

### **Baptist Hospital**

137 Blount Avenue  
Knoxville, TN 37871  
(865) 632-5011

### **Blount Memorial Hospital**

907 East Lamar Alexander Parkway  
Maryville, TN 37801  
(423) 983-7211

**Description:** Hospital visits, crisis intervention, medical services, education/prevention, clinical/therapy groups, individual counseling, home care, mental health, grief therapy and recovery services.

### **Covenant Health**

Main Telephone Number: (865) 374-1000

**Ft. Sanders Hospital**

1901 Clinch Avenue  
Knoxville, TN 37916  
(865) 541-1111

**Jefferson Memorial Hospital**

PO Box 560  
1800 Bishop Avenue  
Jefferson City, TN 37760  
(423) 475-2091

**Description:** Medical and education/prevention services.

**Holston Valley Hospital and Medical Center**

PO Box 238  
Kingsport, TN 37662  
(423) 224-5620

**Description:** Hospital visits, medical services, hospice and case management.

**St. Mary's Hospital**

900 East Oak Hill Avenue  
Knoxville, TN 37917  
(865) 545-8000

**UT Hospital**

1924 Alcoa Highway  
Knoxville, TN 37920

**Medical Providers**

**Interfaith Health Clinic (IHC)**

315 Gill Avenue  
Knoxville, TN 37914  
(423) 546-7330  
Fax: (423) 546-6643

Hours: 8:00 a.m. – 5:00 p.m., M-F (Occasional night clinics),  
Saturday 9:00 a.m.- 12:00 p.m. noon

**Description:** To act as a community-wide, ecumenical effort to expand the provision of quality health care to the uninsured, needy of Knoxville. By providing primary health care and by supplementing such care with preventative strategies, a fundamental impact will be made upon the health care needs of Knoxville. Services are offered to homeless/indigent individuals and families as well as the working poor and other low income people in need. Fee is based upon a sliding scale according to income. Minimum income of \$360.00 per month.

**Mental Health Services**

**Comprehensive Community Care (CCC)**

1127 North Broadway

Knoxville, TN 37917  
(865) 525-1180

**Description:** Comprehensive program for dual-diagnosed individuals.

**Helen Ross McNabb Center**

Adult Center & Administration  
1520 Cherokee Trail  
Knoxville, TN 37920  
(423) 637-9711  
Fax: (423) 637-1278

Hours: 8:00 a.m. – 5:00 p.m., M-F

**Description:** A regional system of behavioral health, substance abuse and social services provided to the residents of east Tennessee. Services include: adult outpatient mental health treatment provided to patients suffering from severe emotional trauma or mental illness. Treatment includes case management, counseling and medication monitoring services. Mental health services to Knox County Corrections, including court ordered evaluations. Vocational rehabilitation services for adults with mental illness, and a drop in center providing recreational and social opportunities for individuals with mental illness. A prevention program for first time mothers to provide support and counseling, teach child rearing and provide case management. A job readiness training program for Families First recipients who have multiple barriers to employment and a partial hospitalization program for adults suffering from acute mental health problems. Children services include outpatient mental health treatment provided to patients suffering from severe emotional trauma or mental illness. Includes case management, counseling, medication services and therapeutic nursery services. Mental health services provided to emotionally disturbed children and youth in classroom setting through Knox County school system or through day treatment program. Full continuum of juvenile diversion services for individuals committing offenses ranging from status to felony. Therapeutic focus on rehabilitation and prevention of recidivism. Other services include a behavior modification program for families with behavior problem pre-schoolers and a therapeutic foster care program for children ages 0 to 17 who are in protective state custody. Specific services of homeless are available. They provide outreach, case management and access to mental health treatment for homeless mentally ill children and adults. Services are provided on fee for service, third party reimbursement or through grant based funding.

**Hope of East Tennessee**

171 Waddell Circle  
Oak Ridge, TN 37830  
(423) 482-4826  
Fax: (423) 481-0503  
Hours: 8:30 a.m. – 4:30 p.m., M-F

**Description:** Hope provides halfway house services for alcohol and drug addicted men and women 18 years and over desiring recovery. In addition to room and board we provide a structured program in a licensed facility with 24 hour staff coverage. Fee is \$70.00 per week. Facility has a capacity of 16 men and 8 women.

**Lakeshore Mental Health Institute**

5908 Lyons View Pike  
Knoxville, TN 37919  
(865) 584-1561

**Pennisula Hospital**

2347 Jones Bend Road  
Louisville, TN 37777  
(865) 970-9800

**Private Physicians**

**Newport Internal Medicine**

235 Murray Drive  
Newport, TN 37821  
(423) 623-0601  
**Description:** Private physician

**Lenoir City Medical Center**

308 Broadway Street East  
Lenior City, TN 37771  
(423) 986-2054  
**Description:** Medical services

**Family Practice Associates**

Highway 411 North  
Madisonville, TN 37354  
(423) 442-2622  
**Description:** Medical services, mental health and nutritional supplements

**Knoxville Infectious Disease Consultants, PC**

2001 Laurel Avenue, Suite 206  
Knoxville, TN 37916  
(865) 525-4333  
**Description:** Hospital visits and medical services

**Ken Konawa, M.D.**

304 Church Street  
Sweetwater, TN 37874  
(423) 337-5011  
**Description:** Medical services and individual counseling.

**East TN Oral Maxillofacial Surgery**

PO Box 4969  
Maryville, TN 37802-4969  
(423) 879-3982  
**Description:** Dental services

**Bristol Family Practice Center**

100 Bristol College Drive  
Bristol, TN 37620  
(423) 989-4050  
**Description:** Hospital visits, children's services, crisis

intervention, medical services, substance abuse care, education/prevention, mental health services and individual counseling.

**Maryville Family Physicians**

116 Chantilly Lane  
Maryville, TN 37803  
(423) 983-1251

**Description:** Medical services

**Primary Care Associates**

111 Clyde Street  
Loudon, TN 37774  
(423) 988-9416

**Description:** Medical services

**Clary Foote, M.D.**

510 Devonta Street  
Harriman, TN 37748  
(423) 882-2800

**Description:** Medical services and education/prevention

**Primary Care Center of Newport**

434 Fourth Street  
Newport, TN 37821

**Description:** Medical services

**Holston Medical Group**

2204 Pavilion Drive  
Kingsport, TN 37660  
(423) 392-6231

**Description:** Family practice

**Bill Ramsey, M.D.**

1810 Bishop Avenue, Suite C  
Jefferson City, TN 37760  
(423) 475-4790

**Description:** Medical services

**Family Medicine Associates**

820 West Race Street  
Kingston, TN 37763  
(423) 376-3406

**Description:** Medical services

**Clinton Family Physicians**

102 Seivers Boulevard  
Clinton, TN 37716  
(423) 457-4702

**Description:** Medical services

**White Pine Family Practice**

1403 State Street  
White Pine, TN 37890  
(423) 623-7743  
**Description:** Medical services

**Greg Grass, M.D.**

Chiropractic Physician  
10001 Kingston Pike, #36  
Knoxville, TN 37922  
(423) 531-2427  
**Description:** Chiropractic services

## **Pharmacy**

**Revco #0786**

1137 Volunteer Parkway  
Bristol, TN 37620  
(423) 764-2151  
**Description:** Prescription medicine

**K-Mart Pharmacy #3147**

1805 East Stone Drive  
Kingsport, TN 37660  
(423) 246-7291  
**Description:** Prescription medicine

**P & S Pharmacy**

613 Watauga Street  
Kingsport, TN 37640  
**Description:** Prescription medicine

## **Legal Services**

**Legal Services of Upper East Tennessee, Inc.**

PO Drawer 360  
311 West Walnut Street  
Johnson City, TN 37605-0360  
**Description:** Housing, health care, shelter/homeless programs and employment.

**N. David Roberts, Jr.  
Bailey, Roberts & Bailey, P.L.L.C.**

PO Box 2189  
600 Cumberland Avenue  
Knoxville, TN 37902  
**Description:** Living wills, power of attorney, bankruptcy and many other issues.

## **Substance Abuse**

**The Recovery Group**

4301 Washington Pike  
Knoxville, TN 37917

(423) 546-5537

**Description:** Support groups, crisis intervention, substance abuse, health care, education/prevention, clinical/therapy groups, spiritual counseling, individual counseling, grief therapy/recovery services and treatment for a number of addictive behaviors.

## Utilities

### **Knoxville Utilities Board**

626 South Gay Street  
Knoxville, TN 37902  
(865)524-2911

**Description:** Financial assistance with utilities